



# Teaching Functional Communication


Santa Clara Virtual Training Series January 2022

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## Goals of Our Session

- ☆ Understand how behavior is communication
- ☆ Review curriculum considerations for students with autism and supports needed that help all students succeed
- ☆ Learn practical ways to help students understand spoken language
- ☆ Discuss four easy-to-implement steps to target expressive language goals with students in 1:1 settings, small group settings, and daily routines
- ☆ Identify caregiver supports for collaboration and training



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## Communication Differences in Students with Autism

**Students with ASD may experience...**

- ☆ Delayed language development.
- ☆ Difficulty with speech (echolalia, voice tone).
- ☆ Difficulty with comprehension (understanding what others are saying).
- ☆ Sometimes the student does not learn to talk (non-speaking or non-verbal).
  - ☆ If a student doesn't use verbal speech, they should be taught other ways to communicate (AAC).




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## Let's Hear From the Experts

### Autistic Self Advocacy Network (ASAN)

- ☆ "Not every autistic person can talk, but we all have important things to say."
- ☆ Talking can be hard due to...
  - ☆ Motor differences – makes it challenging to find the words, start/stop talking, or control volume
  - ☆ Hearing differences (auditory processing)
  - ☆ Anxiety – including when others are not being patient



Scan here to learn more about autism from ASAN!

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## Let's Hear From the Experts

### Autistic Self Advocacy Network (ASAN)

- ☆ "Just because we can't talk, doesn't mean we can't communicate. Autistic people communicate in all sorts of ways!"
- ☆ "No matter how we communicate, we should be listened to. Talking isn't better than other kinds of communication."




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## Behavior is Communication

- ☆ Students don't always understand verbal directions, especially long directions that are unclear or abstract:
  - ☆ "I don't understand what you are asking me to do."
- ☆ It can be hard for students to pay attention to important details and shift their focus of attention when asked:
  - ☆ "I don't want to leave this activity and go to the next activity."
- ☆ Communicating wants and needs are hard, especially during stress:
  - ☆ "I don't know how to tell you what I need."
- ☆ Response to sensory stimuli can impact reactions:
  - ☆ "Sensitivity to sounds, textures, and light can affect the way I react to people and events."

**What other ways do you see students communicating with you during the day?**



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## Teaching New Behaviors

Comprehensive curriculum to identify and teach language skills

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## Curricular Tools and Resources

Assessment and progress monitoring

- Data collection
- Detailed lesson plans in core curricular areas
- Differentiated learning for 1:1 and group instruction
- Digital tools
- Strengths-based

STAR Program

STAR Media Center

Links Curriculum

Routine Teaching Units

STAR Online Learning System (SOLS)

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## Add Environmental Supports

Environmental supports

Comprehensive curriculum to identify and teach language skills

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## Environmental and Visual Supports

Help students understand expectations:

- What am I supposed to do?
- Where should I go?
- When will I be done?
- What happens next?

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## When Necessary: Individual Behavior Assessment / Supports

Behavior support

Environmental supports

Comprehensive curriculum to identify and teach language skills

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## Individualized Behavior Support

- ★ Identifying what motivates/reinforcers the student
  - ★ Preference assessment
  - ★ Reinforcement Inventory
- ★ Consistent daily schedule with transition supports
  - ★ Transition cues/warnings
  - ★ Visual schedule on the student's developmental level
- ★ Observation and individualized strategies from district personnel
  - ★ ABC (Antecedent – Behavior – Consequence) charts to look for patterns
  - ★ Data collection on the frequency, rate, and duration of behaviors

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## Language is a Powerful Tool!

### Receptive Language

- ✦ Attending skills – response to name, shifting attention toward a communication partner
- ✦ Children learn a large base of receptive labels before learning to communicate expressively
- ✦ Children use imitation to learn play skills and routines, in addition to language
- ✦ In order to participate meaningfully in daily routines, individuals have to learn to follow directions and comprehend complex language

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## Language is a Powerful Tool!

### Expressive Language

- ✦ Understanding that our voices (sounds) have meaning
- ✦ Labeling things in the environment (objects, animals, people, etc.)
- ✦ Asking and answering questions to gain information
- ✦ Communicating wants, needs, and thoughts to others which includes spoken language, pictures, augmentative or alternative communication or a combination
- ✦ Self-initiations and spontaneous language

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## Key Skills for Communication

- ✦ Receptive language skills
  - ✦ The individual needs to know the name of the item, i.e., receptive label
  - ✦ Shuǐ = water
- ✦ Expressive language skills
  - ✦ The student has to have the ability to imitate speech sounds and/or words when modeled
- ✦ Motivation/History of Reinforcement
  - ✦ The person has to be motivated to use these skills
  - ✦ Have these attempts been reinforced in the past? Are they effective? Is the request meaningful to the child?



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## Choosing Interventions

- ✦ Comprehensive behavioral treatment for young children (Discrete Trial Training)
- ✦ Behavioral interventions (ABA methods)
- ✦ Pivotal Response Training (PRT)
- ✦ Schedules (student schedules)
- ✦ Language training (e.g. modeling verbalizations for the student to imitate)
- ✦ Self-management (promoting independence)
- ✦ Modeling (imitation of target behavior)
- ✦ Naturalistic teaching strategies (child-directed to teach functional skills)
- ✦ Scripting
- ✦ Peer training package
- ✦ Parent training
- ✦ Cognitive behavioral intervention
- ✦ Story-based intervention package
- ✦ Social skills package

<https://www.nationalautismcenter.org/national-standards-project/>

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## Foundational Skills: Language Skills



✦ Receptive Language



✦ Expressive Language

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## Functional Communication


- ✦ When children develop language, most first words and or word combinations are centered around communicating wants and needs.
- ✦ Teaching students to respond using an appropriate or alternative way of communicating can decrease or replace behaviors perceived as challenging.
- ✦ What are some options?
  - ✦ Spoken language (e.g., sounds, imitation, spontaneous words, phrases, etc.)
  - ✦ Gestures and nonverbal communication
  - ✦ Pictures
  - ✦ Communication boards
  - ✦ Speech-generated devices
  - ✦ Written language
  - ✦ A combination or any or all of the above

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## Cultural and Linguistic Considerations

- ★ Consider individual and family priorities and preferences when choosing language and communication goals
  - ★ Set-up meetings with caregivers and/or students and ask questions
  - ★ Examples: what are your short-term goals? long-term goals? challenges in the home? favorite routines? challenging routines? etc.
  - ★ Choose materials (e.g., toys, foods, activities, books, etc.) and expressive language targets that are culturally and linguistically inclusive
  - ★ Consider language environments (i.e., is another language spoken at home?)




See ASHA's Portal page on Cultural Competence, Bilingual Service Delivery and Collaborating with Interpreters, Transliterators, and Translators

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## The Power of Understanding Language


- ★ Increases success and provides more opportunities for teachers to reinforce desired behaviors
- ★ Decreases prompt dependency
- ★ Increases independence and participation in routines



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## Practical Tips to Support Understanding

- ★ Use clear, concise language
- ★ Identify a time to practice
  - ★ Use DT and PRT lessons
- ★ Provide specific feedback and reinforcement
- ★ Use visual supports and effective prompting during routines




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## Tip 1: Use Clear, Concise Language

- ★ Tell the student "what to do" versus "what not to do"
  - ★ "Walk with me" versus "stop running"
- ★ Simplify your language
  - ★ Use consistent language like "stop," "wait," and "walk with me"
  - ★ Keep in short-use only a few words at a time
  - ★ Use only the important words
- ★ Be direct (avoid indirect questions or statements)
  - ★ Do not phrase your request as a question, such as "Should we go wash our hands?"
- ★ Say it once, then help the student understand in another way
  - ★ Use visual cues, gestures, or prompts

[Scan this QR code to see an example of a common language poster!](#)




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## Say This, Not That

| Instead of this...  | Say this...  |
|---|--|
| "It is lunch time. Do you want to come sit at the table and choose something to eat?" | "Lunch time! Come sit down."                       |
| "You need to get your backpack right now because it is time to go home."              | "Get backpack."                                    |
| "Are you ready to give me a turn with the toy?"                                       | "My turn with toy."                                |
| "No hitting!"   | "Hands down."                                      |
| "Don't throw your toys."  | "Put toys in bin." (or show/tell appropriate play) |
| "Stop running!"   | "Walk with me."                                    |

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## Video Example: Understanding Language



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### Tip 2: Teach Using DT Lessons

- ★ Links and STAR lessons provide "recommended items to teach"
- ★ Think beyond the recommended items
- ★ Use routine data and choose commands that will increase students' success in routines

| Skill   | Example   |
|---|---|
| Object imitation                                  | "Do this" (unzipping backpack)<br>"Do this" (putting notebook in bin) |
| Following one-step commands                       | "Get your backpack"<br>"Unzip backpack"<br>"Take out notebook"        |
| Following multi-step directions/location commands | "Go to the shelf and get your backpack"                               |
| Identifying objects or pictures                   | "Give me backpack"<br>"Give me notebook"                              |
| Picture Sequencing                                | "Put in order" (pictures of the steps of the arrival routine)         |

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### Video Example: Following Two-Step Commands

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### Tip 3: Provide Feedback

- ★ Embed opportunities for students to follow directions during routines
- ★ Provide reinforcement after the student follows the direction, even when prompted
- ★ Whenever possible, use natural reinforcement by following the request with a preferred item or activity
  - ★ If the student is thirsty, say "give me the cup" and then immediately give them water
- ★ Be specific in your praise by labeling the specific behavior
  - ★ "Great job getting your shoes"
  - ★ "Nice walking with me"
  - ★ "Good work putting toys away"

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### Tip 4: Use Visual Supports in Routines

When giving a verbal direction, pair your words with **visual supports** to show the student what to do!

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### Video Example: Using a Visual Strip

Functional Routines  
Hand Washing

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### Use Effective Prompting

- ★ Get the student's attention and say the cue one time
  - ★ Use clear, concise, consistent language
- ★ Use the least intrusive prompt necessary to increase success and avoid prompt dependence
- ★ Fade prompts as quickly as possible

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## The Power of Expression

- Empowers individuals to have more control and choice
- Caregivers and educators learn what students want
- Increases positive interactions with peers
- Decreases and often replaces behaviors perceived as challenging

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## Four Steps to Teaching Communication

- Choose 1-2 target goals
- Identify time and space to teach and practice goals in a 1:1 or small group setting
- Set-up expressive opportunities in daily routines
- Respond to the student's attempts to communicate




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## Identify Lessons to Teach


STAR Program Guide

| Receptive Language (RL)     | Expressive Language (EL)    | Functional Behavior (FB)    | Preschool (PR)              | Physical Skills (PS)        |
|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| 1. Name objects             | 1. Name objects             | 1. Name objects             | 1. Name objects             | 1. Name objects             |
| 2. Name actions             | 2. Name actions             | 2. Name actions             | 2. Name actions             | 2. Name actions             |
| 3. Name colors              | 3. Name colors              | 3. Name colors              | 3. Name colors              | 3. Name colors              |
| 4. Name shapes              | 4. Name shapes              | 4. Name shapes              | 4. Name shapes              | 4. Name shapes              |
| 5. Name textures            | 5. Name textures            | 5. Name textures            | 5. Name textures            | 5. Name textures            |
| 6. Name smells              | 6. Name smells              | 6. Name smells              | 6. Name smells              | 6. Name smells              |
| 7. Name tastes              | 7. Name tastes              | 7. Name tastes              | 7. Name tastes              | 7. Name tastes              |
| 8. Name sounds              | 8. Name sounds              | 8. Name sounds              | 8. Name sounds              | 8. Name sounds              |
| 9. Name locations           | 9. Name locations           | 9. Name locations           | 9. Name locations           | 9. Name locations           |
| 10. Name people             | 10. Name people             | 10. Name people             | 10. Name people             | 10. Name people             |
| 11. Name animals            | 11. Name animals            | 11. Name animals            | 11. Name animals            | 11. Name animals            |
| 12. Name vehicles           | 12. Name vehicles           | 12. Name vehicles           | 12. Name vehicles           | 12. Name vehicles           |
| 13. Name professions        | 13. Name professions        | 13. Name professions        | 13. Name professions        | 13. Name professions        |
| 14. Name body parts         | 14. Name body parts         | 14. Name body parts         | 14. Name body parts         | 14. Name body parts         |
| 15. Name emotions           | 15. Name emotions           | 15. Name emotions           | 15. Name emotions           | 15. Name emotions           |
| 16. Name days of the week   | 16. Name days of the week   | 16. Name days of the week   | 16. Name days of the week   | 16. Name days of the week   |
| 17. Name months of the year | 17. Name months of the year | 17. Name months of the year | 17. Name months of the year | 17. Name months of the year |
| 18. Name seasons            | 18. Name seasons            | 18. Name seasons            | 18. Name seasons            | 18. Name seasons            |
| 19. Name weather            | 19. Name weather            | 19. Name weather            | 19. Name weather            | 19. Name weather            |
| 20. Name holidays           | 20. Name holidays           | 20. Name holidays           | 20. Name holidays           | 20. Name holidays           |
| 21. Name events             | 21. Name events             | 21. Name events             | 21. Name events             | 21. Name events             |
| 22. Name sports             | 22. Name sports             | 22. Name sports             | 22. Name sports             | 22. Name sports             |
| 23. Name games              | 23. Name games              | 23. Name games              | 23. Name games              | 23. Name games              |
| 24. Name toys               | 24. Name toys               | 24. Name toys               | 24. Name toys               | 24. Name toys               |
| 25. Name foods              | 25. Name foods              | 25. Name foods              | 25. Name foods              | 25. Name foods              |
| 26. Name drinks             | 26. Name drinks             | 26. Name drinks             | 26. Name drinks             | 26. Name drinks             |
| 27. Name clothing           | 27. Name clothing           | 27. Name clothing           | 27. Name clothing           | 27. Name clothing           |
| 28. Name accessories        | 28. Name accessories        | 28. Name accessories        | 28. Name accessories        | 28. Name accessories        |
| 29. Name furniture          | 29. Name furniture          | 29. Name furniture          | 29. Name furniture          | 29. Name furniture          |
| 30. Name household items    | 30. Name household items    | 30. Name household items    | 30. Name household items    | 30. Name household items    |
| 31. Name outdoor items      | 31. Name outdoor items      | 31. Name outdoor items      | 31. Name outdoor items      | 31. Name outdoor items      |
| 32. Name transportation     | 32. Name transportation     | 32. Name transportation     | 32. Name transportation     | 32. Name transportation     |
| 33. Name nature             | 33. Name nature             | 33. Name nature             | 33. Name nature             | 33. Name nature             |
| 34. Name celestial bodies   | 34. Name celestial bodies   | 34. Name celestial bodies   | 34. Name celestial bodies   | 34. Name celestial bodies   |
| 35. Name planets            | 35. Name planets            | 35. Name planets            | 35. Name planets            | 35. Name planets            |
| 36. Name stars              | 36. Name stars              | 36. Name stars              | 36. Name stars              | 36. Name stars              |
| 37. Name galaxies           | 37. Name galaxies           | 37. Name galaxies           | 37. Name galaxies           | 37. Name galaxies           |
| 38. Name constellations     | 38. Name constellations     | 38. Name constellations     | 38. Name constellations     | 38. Name constellations     |
| 39. Name planets            | 39. Name planets            | 39. Name planets            | 39. Name planets            | 39. Name planets            |
| 40. Name stars              | 40. Name stars              | 40. Name stars              | 40. Name stars              | 40. Name stars              |
| 41. Name galaxies           | 41. Name galaxies           | 41. Name galaxies           | 41. Name galaxies           | 41. Name galaxies           |
| 42. Name constellations     | 42. Name constellations     | 42. Name constellations     | 42. Name constellations     | 42. Name constellations     |
| 43. Name planets            | 43. Name planets            | 43. Name planets            | 43. Name planets            | 43. Name planets            |
| 44. Name stars              | 44. Name stars              | 44. Name stars              | 44. Name stars              | 44. Name stars              |
| 45. Name galaxies           | 45. Name galaxies           | 45. Name galaxies           | 45. Name galaxies           | 45. Name galaxies           |
| 46. Name constellations     | 46. Name constellations     | 46. Name constellations     | 46. Name constellations     | 46. Name constellations     |
| 47. Name planets            | 47. Name planets            | 47. Name planets            | 47. Name planets            | 47. Name planets            |
| 48. Name stars              | 48. Name stars              | 48. Name stars              | 48. Name stars              | 48. Name stars              |
| 49. Name galaxies           | 49. Name galaxies           | 49. Name galaxies           | 49. Name galaxies           | 49. Name galaxies           |
| 50. Name constellations     | 50. Name constellations     | 50. Name constellations     | 50. Name constellations     | 50. Name constellations     |



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## STAR: Preschool and Elementary




- Create a **PRT area** in your classroom
- Gather **motivating** materials and place in a bin or within sight but out of reach
- Post **target goals**

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## Teaching Sequence

- Student choice
- Minimally block access to create an opportunity for communication
- Provide a cue (verbal or nonverbal)
- Student responds or attempts
- Give access to toy/activity
- Prepare for next cue



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## Schedule 1:1 Time to Teach Communication




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## Use Motivating Materials and Collect Data to Monitor Progress




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| Opportunities in Routines | Strategies   |
|---------------------------|--|
| Snack or Mealtime         | <ul style="list-style-type: none"> <li>Accept appropriate communication attempts i.e., eye contact, reaching pointing, approximation of sounds, words or phrases</li> <li>Model language you want the student to use</li> <li>Expand on their level of communication (e.g., Student says, "Cookie." Adult says, "I want cookie." and gives the cookie.)</li> <li>Place desired items in sight but out of reach, give inadequate portions, provide choices</li> </ul> |
| Play Time or Leisure Time | <ul style="list-style-type: none"> <li>Follow the student's lead</li> <li>Take balanced turns</li> <li>Playfully obstruct desired items and provide wait time</li> </ul>   |
| Small Group               | <ul style="list-style-type: none"> <li>Choose motivating activities</li> <li>Model language you want the student to use</li> <li>Provide social communication opportunities (i.e., greeting others, asking and answering questions, etc.)</li> </ul>   |

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## Snack Routine Example



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## Socializing with Friends/Playing a Game Example



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## Provide Reinforcement

- Provide **direct** reinforcement
  - The toy or activity is a natural consequence to the behavior
- Provide **clear and immediate** reinforcement
  - Give the student access to what they want immediately and *only* after a desired response
- Reinforce **attempts**
  - Any appropriate response to keep the student motivated



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## Caregiver Collaboration

- Develop partnerships with families.
  - Shared goals and expertise
  - Establish rapport
  - Communication
- Coach caregivers to use strategies at home
- Provide access to tools



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## Home Supports and Webinars for Families and Caregivers

Home Supports  
\*FREE\* COVID-19 Supports

- SOLS At Home
- Home Supports
- Home Support Webinars
- School Guidelines by State
- Caregiver SOLS Information
- Learning During COVID-19

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## Thank you for joining!

For more information: [www.starautismsupport.com](http://www.starautismsupport.com)

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